

17th December 2001

Dedicated to Business Continuity

ValueLink Information Services, the specialist provider of validated pricing, corporate actions, dividends and valuation services to the fund administration and third party administration sectors has opened a remote site.

The remote site houses duplicate systems that run parallel to those at head office. Being fully operational and manned on a daily basis enables ValueLink seamlessly to collect, process and validate data and send client files from either location without any disruption or change to our service.

Reducing downtime in the event of a disaster is critical to the ValueLink service. Previous business continuity arrangements depended on a third party recovery suite in London. Under these arrangements, in the event of the Tunbridge Wells head office being out of operation, with travel and set up time the company would have suffered downtime of at least 3 to 4 hours. With the remote site up and running there will be no downtime, and the only disruption to the provision of full service levels in the event of a disaster will be the time taken to transfer our data control and client administration teams to the remote site seven miles away.

The remote site project was managed by our in-house IT department.

Stephen Choate, Chief Executive of ValueLink said:

“The considerable investment in the duplication of hardware is part of our ongoing development and our strategy, as a service provider, to ensure we continually improve our service levels.

Having excellent immediate business continuity arrangements outside of the main financial centres is of paramount importance to us and is part of the high quality service provided to our clients”.

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